# Personal info

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| --- | --- |
| Surname | Steps |
| Names | Hans Egidius Marie |
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| Website | [www.hanssteps.nl](http://www.hanssteps.nl) |
| LinkedIn | http://www.linkedin.com/in/hanssteps |
| DOB | 07-02-1974 |
| Nationality | Dutch |
| Languages | Dutch (native), English (fluent), German (conversational), French (learning) |
| Residence | Amsterdam, Elsloo |
| Company | Steps Quality Services BV, VAT: 822675882B01 Reg: 50321013 |
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| Key words | Test consultant, Test coordinator, Test analyst, Tester, Project delivery manager.  20 years experience in complex software test projects.  Certification: ISTQB foundation, ISTQB practitioner, TMap, PrinceII, Scrum. |
| Desired jobs | Test consultant, Tester, Test analyst, Test coordinator. |
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| Summary | 20 years experience in testing complex software products.  11 years in leading test positions. Managed up to 25 people.  Coaching of testers.  15 years hands-on test experience.  Agile projects, V-Model, structured testing, creating an out of the box test approach.  Financial: KBC, ABNAmro, BNPParibasfortis, ING, Rabobank, Obvion.  Insurance: Heidelberger Leben, Zwitserleven, Interpolis, Clerical Medical/HBOS.  Technical: Proximus, Testhuis, Sony, TomTom, Vodafone, OCE, D-Reizen.  Automotive: Carsystems  Agronomic: Yara international.  Healthcare: Atrium Medical Centre, PIE Medical.  Other: Tjip, Atos Origin, Starbucks.  Certification: ISTQB foundation, ISTQB Practitioner, TMap, Prince2. |

Motivation:

I am a TMap, ISTQB foundation and ISTQB Practitioner certified test professional.

I have worked in several teams up to 25 people in different countries, different cultures and time zones.

In every project I also tested a lot myself. Just to get a feeling and interact better with the team and the customer.

The Agile project methodology holds no secrets to me.

My approach is the ‘keep-it-simple’ approach. I first think things over to get the smarter way of working. Plan Do Check Act are the steps.

I am a people-person in the way I always involve the team and try to have them come up with ideas. Once an idea or an approach is created by a team, they are more eager to pick it up and make the best of it.

Through my career in testing I worked in all sections of the V-Model. I practiced Dev-Test sessions, System testing, Functional acceptance testing, User acceptance testing, End to End testing and the Integration tests within the systems landscape.

I also assisted in automated testing. I am Winrunner and QTP certified myself and I played with Selenium Web driver. This knowledge helps me a lot in steering the automated testers to executing a solid test approach.

I have worked in multiple projects with HP Testdirector, later called HP ALM and Jira. These are tools I really like working with, but they have to be used in a smart way. Otherwise the tool can get in the tester’s way. If used properly, it can serve even very well when specifications change.

Throughout my career I helped several companies to improve their testing, testing methodology and get better results in less time. This often led to situations that companies found out they were losing money by software errors that were in the system for years. Needless to say, after the implementation of my suggested improvements, testing became cheaper and quality improved.

# Education

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| --- | --- |
| HTS-electrotechniek, Utrecht, Specialization Telematica-Technisch commercieel | 01-09-1996 – 29-08-2000 |
| MTS-electrotechniek, Sittard, Da, Tm, An | 01-09-1994 – 01-06-1996 |
| HAVO, Sittard, Ne, En, Du, Wi, Na, Sk, Bi, Ak | 01-09-1986 – 01-06-1993 |

# Courses and study

|  |  |
| --- | --- |
| Scrum | 2020 |
| CBT Networking | 2018 |
| CBT Wireshark | 2018 |
| CBT Backtrack and Kali | 2017 |
| Lynda Kali foundation/security testing | 2017 |
| Linux foundation | 2017 |
| Pentesting with Kali | 2016 |
| iOS8 | 2015 |
| Mac OSX | 2014 |
| Mac problem solving | 2014 |
| Unix for Mac | 2014 |
| Cloud testing | 2013 |
| SEO | 2013 |
| SEPA | 2013 |
| Mortgages | 2012 |
| RUP | 2009 |
| French | busy |
| SAP overview | 2009 |
| Leading projects | 2008 |
| CMMi training | 2008 |
| Leading teams | 2008 |
| TMap professional advanced | 2007 |
| Prince2 foundation | 2007 |
| Testframe | 2007 |
| Itil foundation | 2007 |
| Life400 Advanced | 2006 |
| ISTQB Practitioner (ISTQB) | 2005 |
| Testing industry awareness | 2005 |
| ISTQB foundation (ISTQB) | 2004 |
| Insurability foundation | 2004 |
| Quicktest Professional Advanced course | 2004 |
| Quicktest Professional user course | 2004 |
| Projectmatig werken | 2002 |
| Functional Testing | 2002 |
| Introduction Testdirector | 2001 |
| Introduction Winrunner | 2001 |
| Bedrijfshulpverlening | 2001 |
| Fundamentals of Rational Rose | 2001 |
| Object oriented analysis and design with UML | 2001 |

# Experience

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| --- | --- | --- |
| **Role/Tool/Method** | **Time (yr)** | **Last** |
| Agile en Scrum | 6 | 2020 |
| ALERT® | 2 | 2011 |
| Auditing test process | 3 | 2020 |
| Black box testing | 15 | 2020 |
| Boundary value analysis | 16 | 2020 |
| Chain testing/ E2E testing | 12 | 2020 |
| CMMi | 1 | 2009 |
| Coaching | 11 | 2020 |
| Context driven testing | 14 | 2020 |
| Cypress | 0,5 | 2020 |
| Dataflow technique | 15 | 2020 |
| Decision tables | 14 | 2020 |
| Elementary comparison | 15 | 2020 |
| Exploratory testing | 14 | 2020 |
| Functional acceptance testing | 16 | 2020 |
| Functional testing | 16 | 2020 |
| Heuristic testing | 14 | 2020 |
| Insurance / life insurance | 5 | 2015 |
| Internet banking | 4 | 2014 |
| ISEB/ ISTQB | 10 | 2020 |
| Jira | 4 | 2020 |
| JSON | 3 | 2020 |
| Life400 / CLASS | 1 | 2015 |
| Mantis | 2 | 2011 |
| HP Quality Centre ALM | 12 | 2016 |
| Mobile testing | 3 | 2020 |
| Prince II | 3 | 2016 |
| Project management roles | 2 | 2015 |
| Quicktest pro 9 | 1 | 2010 |
| Rational Unified Process (RUP) | 3 | 2012 |
| Regression testing | 10 | 2020 |
| Responsiveness testing | 3 | 2020 |
| Risk requirement based testing | 16 | 2020 |
| Sharepoint | 3 | 2018 |
| System testing | 13 | 2020 |
| Selenium | 1 | 2020 |
| Test analysis | 15 | 2020 |
| Test execution roles | 14 | 2020 |
| Test management roles | 10 | 2018 |
| Test process improvement (TPI) | 7 | 2020 |
| Testframe | 0,5 | 2007 |
| Testlink | 2 | 2011 |
| TMap | 16 | 2020 |
| Unix / Linux | 1 | 2018 |
| Usability testing | 14 | 2020 |
| Use cases | 5 | 2012 |
| User acceptance testing | 14 | 2020 |
| V-model | 16 | 2020 |
| Waterfall | 16 | 2020 |
| Web testing | 9 | 2020 |
| Winrunner 7 | 1 | 2005 |
| XML | 2 | 2012 |
| XML Spy | 1 | 2008 |
| ZIS/EPD | 2 | 2011 |

# Work experience

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| --- | --- |
| CarSystems – Setup Agile testing, Garage Management System, Portal, Test automation  Test consultancy for Agile testing in a Scrum environment of several teams  CarSystems is one of the leading providers of Garage Management Software (GMS) in the Netherlands. The software provides shop owners all activities that can be done in a car shop like: manage work orders, order parts, add and remove accounts, manage vehicles and buy and sell cars.  The size of the GMS grows. The development method chosen is Scrum. Testing/QA proves to be a growing issue, because the teams cannot manage QA properly themselves. My job is to introduce and set up agile testing/quality assurance within the teams.  - Set up functional testing within the teams. Get the load off the PO.  - Manage and monitor the scrum process. Putting responsibilities at the correct roles.  - Steer the teams to become more mature in the scrum process, steer focus.  - Pick up functional QA, Set up feedback loops, get the teams to focus on QA, etc.  - Set up computer aided testing for regression tests and release tests  Systems  Cloud based application, Garage Management System (GMS), Jira, several browsers, several devices, Office, Selenium Web driver, Eclipse, Cypress, VS Code  Techniques  Dev-Test sessions, Stand-up, Planning, Review, Retro, Refinements, RRBT, Heuristic testing, Exploratory testing  Methods  Agile/Scrum, Iterative deliveries, ISTQB, V-Model | Test consultant  2-2019 – 7-2020  Part time during last 2 months at Yara |
| Yara International – MyYara, NMP, Online sales tool  Test management and execution of several parallel projects  Yara is one of the largest premium fertilizer producers and provider in the world. Yara has several locations in Europe (No, Sw, Dk, Bul, Be, Nl, Fr, Sp, Pol) and South-America.  An agronomical tool is being developed, NMP (Nutrient Management Plan). NMP is a complex calculation module, embedded in a web application. The calculation module advises how much N, P, K, Mg, S and CaO has to be added to the soil for an optimal yield, without impacting the environment.  Since the input variables are almost analogue and the input variables also differ per region, the calculation module exists of a number of algorithms that are interdependent. The tool will first be developed for Germany.  - Setup and managing functional testing.  - Daily stand-up meetings.  - End to end testing of integrated applications.  - Test execution of the calculation module, the website, legal documentation.  - Regular travel to Brussels, Dulmen, Warsaw, Varna and Paris.  Systems  Internet, MyYara, NMP, Shopify, Jira, Confluence, several browsers, several devices, Microsoft ALM Team Services, Office.  Techniques  Daily call’s, Planning, Risk analysis, Risk requirement based testing, Heuristic testing.  Methods  TMap, ISTQB, Agile/Scrum, Iterative development, V-model. | Test lead  6-2016 – 4-2019 |
| Proximus MyProximus  Test preparation and execution of multiple projects  Proximus has a customer portal on which customers can log in, monitor and amend their products, pay bills and buy new packs, etc. The platform is updated with new functionalities for the customer.  - Setup and execution of the user acceptance tests.  - Setup and execution of complex test scenarios.  - Creation of test data.  - End to end testing.  - Reporting.  Projects  MyAccounts, Perso2 recommendations, MyUsage, MyBilling, Greenbill, Prepaid ID, Loyalty program, etc.  Systems  HP Quality Center ALM 11.5, Excel, Sharepoint, IE, Chrome, Firefox, Android, iOS, MyProximus.  Techniques  Project meetings, Defect meetings, Dataflow, Elementary comparison, Decision tables.  Methods  TMap, ISTQB, Scrum on ITT (new OTAP), Waterfall on EDS (old OTAP). | Tester  3-2016 – 6-2016 |
| Starbucks EMEA  Test management of multiple projects: Phoenix, Glow, R12  Oracle integration of a third party supplier in the Oracle EBS of Starbucks.  - Managing testers offshore, onshore, the supplier and the Starbucks team.  - Managing interface testing.  - Creation of test plans.  - Team: 3 offshore, 2 onshore, supplier.  Systems  Oracle EBS, HP Quality Center ALM, Excel, Sharepoint.  Techniques  Daily call’s, Planning, Risk analysis.  Methods  TMap, ISTQB, Waterfall, Daily calls, Reporting | Test manager  11-2015 – 3-2016 |
| Heidelberger Leben Service Management  Management of all testing and development within the CMI IT department  Clerical Medical and Heidelberger Leben have become Heidelberger Leben Service Management (HLSM). HLSM services life insurance companies in updating and managing their life policy systems.  The task is the organization, administration, and supervision of the people, processes, and technologies, which when combined into a comprehensive plan, provides the business and technical functions needed to successfully achieve what a client expects to receive.  In bullet points:  - Test and development SME (test management, development management).  - Analysing the structure of development and testing.  - Improving the development and testing structures and procedures.  - Improving the development and testing processes (process management).  - Off-shore partner management of testing and development (HCL).  - Resource coordination.  - Release coordination.  - Governance control.  - Change control board.  - Project planning.  - Team: 15 offshore, 5 onshore, 2 PM’s and the release team.  Systems  HP Quality Centre, MS Project, Sharepoint, Excel, Powerpoint, Life400 / Class, Titan, eVals.  Techniques  Auditing, Project planning, DFT, EVT, Risk analysis.  Methods  TMap, ISTQB, V-Model, Waterfall, Test process improvement, Gantt planning, Review sessions, Early test plans, Early test case designs, Daily calls, Test- and development reporting. | Project delivery manager  4-2014 – 7-2015 |
| KBC  Project Touch  Setting up and executing business test cases in an agile project ‘Touch’ for multiple browsers, devices and OSs in a team of on-shore and off-shore testers.  - Daily stand-ups, two-weekly sprints, two-weekly retrospectives.  - Confluence for specifications.  - Creation of test scenario’s in Quality Centre ALM.  - Creation of a test process analysis.  - Test execution of the KBC Mobile application.  - Heuristic test approach of mobile application tests.  - Team: 4 off-shore, 4 on-shore.  Systems  HP QC ALM, Testflight, iPad, iPhone, Mac, Android, Windows phone, Windows 8, Firefox, Chrome, IE8, IE9, IE10, Safari.  Techniques  Agile testing, Scrum, Stand-ups, Retrospectives, Heuristic testing, Decision tables, Dataflow, Elementary comparison, Brainstorm sessions, Sparring sessions, Planning poker.  Methods  TMap, ISTQB, TPI (Test process improvement). | Tester  9-2013 – 03-2014 |
| Sony Zaventem  New corporate website Sony.com  Test coordination of the new Sony corporate website.  - Setup of user acceptance tests in HP Quality Centre.  - Test execution focused on mobile devices, responsiveness etc.  - Create a flexible approach on testing with regards to the changing specifications.  - Stimulate the creativity of the testers by involvement and brainstorm sessions in the park.  - Training and coaching of testers in heuristic testing of applications.  - Team: 5 testers.  Systems  HP QC ALM, Testflight, iPad, Mac, iOS 7, OS X Mavericks, Android, Windows phone, Windows 8, Firefox, Chrome, IE8, IE9, IE10, Safari.  Techniques  Stand-ups, Retrospectives, Heuristic testing, Structured test techniques, Brainstorm sessions, Sparring sessions.  Methods  TMap, ISTQB, Risk and requirement based testing. | Test lead  03-2013 – 09-2013 |
| Testhuis  Testing as a Service  Creation, marketing and promotion of Testing as a Service.  - Writing: Blogs, Whitepapers, Surveys for customer research.  - Prospecting and customer visits/conversations.  Tools  LinkedIn, Twitter, Facebook, Blogs, Forums, SurveyMonkey.  Techniques and methods  Social media marketing, Blogging, Surveys, Market research, Acquisition, Networking, Conversations, Brainstorm sessions, Sparring sessions, Interviewing. | Test consultant  01-2013 – 4-2014 |
| Tjip  Project Havik  The Dutch government decided a mortgage advice fee needs to be visible to the customer. Therefore a new mortgage package has to be implemented in the landscape of AbnAmro as a front-end for the ‘paid mortgage advice’.  - E2E testing of frontend and backend systems.  - Testing, together with multiple organizations (Stater, Tjip, ABNAmro).  - Preparation of a load and performance test.  - Coordination of releases.  - Guide subject matter experts in testing the software.  - Replaced the project manager at his absence.  - Coordination of the developers.  - Stand-up meetings and one on one meetings.  - Setup and update of the planning, defect meetings, workload distribution.  - Team: 2 testers, 3 users, 3 SME’s, 10 developers.  Systems  Bugzilla, HP Quality Centre, Sharepoint, MS Office, TFS (Vstudio), MS Project, Havik, Orka.  Techniques  Data combination technique, Decision tables, Elementary comparison, Exploratory testing, Context driven testing, Dev-Test sessions, Chain testing/ E2E testing, User scenario’s, Real-life testing, User acceptance testing.  Methods  TMap, ISTQB, PrinceII, Planning, Standup meetings, Agile, One-on-one meetings, Defect triage meetings, Daily conference calls for project check-ups, Daily defect reports. | Project manager testing/ Project manager/  Release manager  07-2012 – 01 2013 |
| TomTom  RDM  RDM is the back office that allows TomTom devices to download updates and new software.  - Testing of developments on RDM.  - Agile test approach.  - Process test scenario’s in wiki’s.  - Setup of a base document for testing for future testers.  Systems  R-Link, REST plugin, ODS, Wiki’s, RDM web application, TomTom devices.  Techniques  Chain testing / E2E, Exploratory testing, Context driven testing, Dev-test sessions, User scenario’s, Testing in sprints, storyboards, Wiki’s, stand-ups, retrospectives, planning poker, demo’s.  Methods  Agile/Scrum, TMap, ISTQB. | QA lead  05-2012-07-2012 |
| BNP Paribas Fortis  Project Astre  A risk analysis is done on every client of the bank by implementing Norkom.  - Analysis and improvement of the test process.  - Setup of test scenario’s and test execution of project Astre.  - E2E tests from Unix to Norkom.  - Test improvement strategy with quick wins and slow wins.  Systems  Quality Centre, Putty, WinSCP, Excel, BNP web applications, Unix, Norkom.  Techniques  Dataflow, Elementary comparison, Decision tables, Context driven testing, System testing/ interface testing, Functional acceptance testing, User acceptance testing, Regression testing, Chain testing / E2E, Use cases.    Methods  Tmap, ISTQB, Risk requirements based testing. | Tester  07-2011 – 05-2012 |
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| Atrium Medisch Centrum  Project: ZIS/EPD, Audit ALERT Porto  The creation of test plans, managing and assisting in the execution of the functional tests for a new HIS/EPD, of supplier ALERT.  - Setup of structured test scenario’s and guide the structured test process.  - Test management, planning, creation and assisting in:  - The functional test execution of ALERT® using the business requirements.  - Performance testing the new production environment of ALERT®.  - Interface testing/ E2E testing.  - Training and coaching of junior testers.  - Lead 4 work groups, in total 25 persons.  - Audit of the test process within ALERT in Porto  - Defect management, create defect process flows, reporting and the follow up.  Systems  ALERT®, Quicktest pro 9, BMC, 7Scan, Testlink, Mantis.  Techniques  Dataflow, Elementary comparison, Decision tables, Context driven testing, System testing/ interface testing, Functional acceptance testing, User acceptance testing, Regression testing, Chain testing / E2E, Use cases, Performance testing, Use cases.  Methods  TMap, ISTQB, Risk requirements based testing. | Test manager  01-2010 – 06-2011 |
| |  | | --- | | Vodafone  Proposal Test process analysis / audit | Proposal tooling web services  Written a proposal for a test process analysis / audit on internal and external testing of Vodafone. This was the request of Test management of Vodafone. The way the analysis would be done is monitoring a running test process, analyse the complete project and formulate the improvements. The test improvement strategy can be created based on the outcomes of the monitoring. | | Test consultant  12-2010 |
| Sabbatical  Decided that the crisis period is an ideal period for reflection, to train and to pick up personal matters.  Study: IOP, Itil, Stock markets, SAP, Quicktest 9.  Business: Brainstorm new ideas, Create business plans, feasibility studies.  Nursing and coaching: Taking care of ill father, assisting pregnant wife, nursing children.  Personal: Reading, Sports, Cooking, Maintain the house and garden. | 04-2009 – 12-2009 |
| ING, Brussels  Project: Straight Loans Online, FIL (Finance Instalment Loans)  - Test lead for several projects.  - Creation of test plans, risk analysis and test reports.  - Creation of structured testing.  - Assist in CMMi.  - Writing functional documentation for Straight loans online.  - Team: 4 testers.  Straight Loans Online: The development of a web application for the professional market to do a drawdown for a straight loan and to check the current status of open loans.  FIL: Creation of regression tests on FIL after the development of new functionalities.  Systems  Web, Services, Isabel, Telelink, HP Quality Centre, Batches.  Techniques  System test, User test, DFT, EVT, BTT, Use cases, Regression testing, E2E testing.  Methods  TMap, ISTQB, Risk requirement based testing. | Test lead  09-2008 – 03-2009 |
| Zwitserleven, Amstelveen  Project: MyWorkPlace, ZLine, Risicometing  - Test coordination for several iterative/ incremental test projects.  - Analysing risks, determining test strategies, capacity planning, determining planning.  - Coaching of testers.  - Team: 6 testers.  MyWorkPlace: Two releases of the MWP project.  ZLine: For external offer requests a web service is developed that has to be tested.  Risicometing: For a yearly risk assessment the mid-office will be changed.  Systems  Web, Webservices, Datawarehouse, Thispas.  Techniques  Systemtest, FAT, GAT, DFT, EVT, BTT, Use cases.  Methods  TMap, ISTQB, Risk requirement testing. | Test lead  05-2008 – 09-2008 |
| Interpolis, Tilburg  Project: Datawarehouse Leven Particulier (DLP) for C&A and PVL  Creating structured acceptance tests for the datawarehouse DLP for several projects by changing data and entering data in Life/400.  - Entering input data in Life/400.  - Creation of cubes and distilling information.  Systems  Life/400, Datawarehouse, Cognos, Powerplay, FLOWer.  Techniques  UAT, Check counts, DFT, EVT, BTT, Use cases, E2E testing/ Chain testing.  Methods  TMap, ISTQB, Agile / Scrum. | Tester  10-2007 - 04-2008 |
| Océ, Venlo  Projects Compass, STAR, D2Mpost  Creating structured iterative/ incremental test trajects for several projects and several test phases.  - Test management of a test team of 11 users and testers.  - Test planning and test reporting.  - Setup of a test structure, risk analysis, strategy and the creation of the test environment.  - Coaching of testers.  D2Mpost: processing of the output data of the copiers. Advise how to test the project iteratively.  STAR: 87 changes on the Back office and Front office applications that are used by the service engineers in executing their jobs.  Compass: Compass is the company-wide smart intranet, connected to several backend applications that make sure the most recent documentation are available online.  Systems  Intranet, Front office applications, Back office applications, Data warehouse  Techniques  Risk based testing, Iterative testing, Dataflow, Comparison technique, Decision tables. E2E.  Methods  TMap, ISTQB. | Test manager  05-2007 – 10-2007  Kristel  Loek  Kevin  Jan  Stefan  Karin  Mr x  Arnoud  Hanneke  Franse mw  Mw y |
| Obvion, Heerlen  Project RAROC BASEL-II  A system is built by Stater, which reads the loan data of mortgages. The loans are segmented and divided in risk classes.  - Test execution of the calculation rules of project RAROC for Basel-II.  - Automated testing of the contents of 4 files.  - Processing of the segmentation tables based on the calculation rules and the data mapping.  Systems  Data warehouse. Excel, Basel-II, Raroc.  Techniques  Automated testing, Calculation rules, Excel formulas.  Methods  TMap, ISTQB. | Tester  03-2007 – 05-2007 |
| D-Reizen, Beverwijk  Project Homerun  Oracle webforms application existing of a backend system and a front office system for selling holidays. The system is adapted for price transparency reasons.  - Test coordination of the test team of 5 persons.  - Setup structured testing of the system.  - Interface between frontend and backend.  - Coaching of the testers.  - Reporting, defect management, etc.  Systems  Oracle forms, web applications, Testframe tool.  Techniques  Dataflow technique, Elementary comparison, Decision tables, Chain testing.  Methods  TMap, ISTQB, Testframe, Test process improvement. | Test lead  10-2006 – 02-2007  Hans  Manghalvio  Maikel  Leung  Tijdelijke junior |
| Clerical Medical Europe B.V. Maastricht - *Winner of the Top achiever award in 2006*  Several projects, often executed in parallel, in the life insurance branch.  - Test coordination and test management of the test team of 11 persons.  - TPI analysis.  - Implementation of structured testing and the V-model in the test organization.  - Guide and coach colleagues in their testing activities.  - Technical Architects Committee for change management within projects.  - Setup and maintain the planning of several projects.  - Assist project managers in resourcing, estimates, etc.  Systems  Life/400 / CLASS, Key from image, CMConnect, Connect In House, Testdirector/ Quality Centre, Visual SourceSafe, XML, XML Spy.  Techniques  Dataflow technique, Elementary comparison technique, Decision tables, Equivalence portioning, Boundary value analysis, Real life testing, Exploratory testing, Functional acceptance testing, User acceptance testing, Regression testing, E2E/ Chain testing.  Methods  TMap, ISTQB, Test process improvement, Use cases, Test maturity model. | Test manager /  Test lead  07-2004 – 10-2006 |
| Atos Origin, Heerlen  Creation and execution of several test projects over a period of 2.5 years.  Projects  Several projects of which I had the role from test analyst to test lead.  Systems  consumer.philips.com, Asterix, EMI MMC Snap-in v2.1, Philips Transit System, TTX v2, Price IT v2, Gala, Rabo Telebankieren Extra v3, Lotus notes, Testdirector, Winrunner, Quicktest pro 9, BMC, 7Scan, Active directory, Oracle 1.3.2.  Techniques  Dataflow technique, Elementary comparison technique, Decision tables, Equivalence portioning, Boundary value analysis, Real life testing, Exploratory testing, Functional acceptance testing, User acceptance testing, Regression testing, Chain testing, Use cases.  Methods  TMap, Exploratory testing, Risk requirements based testing, RUP. | Tester  01-2002 – 07-2004 |
| Pie Medical Imaging, Maastricht  - Assist in creating a test department.  - Prepare and execute integration and acceptation tests.  - Report test results.  - Implement RUP.  - Implement defect tracking tools, Testdirector and previously an Access tool.  - Creation of Winrunner test scripts. | Tester  01-2001 – 12-2001 |
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# References

In order to avoid people to be called multiple times without having an interview, first check my LinkedIn profile. There are multiple references on my profile. If the client wants to have a reference after an interview, I am happy to give the detailed contact information.

|  |  |
| --- | --- |
| Olaf Hilgert | Head of IT HLSM |
| Surinder Sharma | Development manager HLSM |
| Serge Evers | Analyst SME HLSM |
| Rudi Paulus | Developer SME HLSM |
| Roeland Cooreman | Test analyst Sony |
| Denny Delva | Test analyst Sony |
| Tom Geyskens | Manager Testronic |
| Maurice Konings | Project manager |
| Frank Bogaerts | Project manager |
| Claude de Wit | Head of IT BNPPF |
| Olivier Couturier | Testmanager |
| Jan Willem Boesveld | Projectmanager |
| Roland Labruyere | Testspecialist |
| Rob Lutgens | Test coordinator Interpolis |
| Hanneke van Gastel | Test analyst Océ |
| Theis Gootzen | Project manager |
| Olaf Janssen | Test coordinator Obvion |
| Charles Liefting | Test coordinator LogicaCMG, D-Reizen |
| Manghalvio Bommel | Test analyst LogicaCMG, D-Reizen |
| Frederieke Neelissen | Business analyst Clerical Medical |
| Arno Hermans | Sr. Test analyst Atos Origin |